

Nov. 15. 2003

DEAR SAYLORS,

It was a pleasure meeting you, Mr. Saylor, Joe & Roger on Wednesday. I appreciate the time you spent listening to my concerns but more importantly, to get to know each other on a more personal level. You made me feel comfortable and treated my daughter and myself with kindness. I know I've had some concerns with the home in the past but you've taken the time to listen and put me at ease, by resolving the issue. I've spoken to many of the different trades people who speak highly of Saylor Building and after spending some time with you, I understand why you've earned this reputation.

Sincerely,

Margo, Pete & Christina Byk.

**RECEIVED**

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SAYLOR BUILDING COMPANY